



DIVISION OF LAW ENFORCEMENT  
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September 12, 2019

Caroline Haskins  
MuckRock News  
DEPT MR 78901  
411A Highland Ave  
Somerville, MA 02144  
Sent via email: 78901-63616706@requests.muckrock.com

Re: California Public Records Act Request

Dear Ms. Haskins:

This letter is in response to your correspondence received by the Department of Justice on August 20, 2019, in which you requested records pursuant to the California Public Records Act as set forth in Government Code section 6250, et seq. Specifically, you requested:

- *All instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other guidance on the use of Ring devices and/or the Neighbors app. This includes A) any notes taken during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how Ring devices and/or the Neighbors app work, and C) any other document that has been used to help explain the use of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.*
- *A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the police department and Ring.*
- *A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Ring or the Neighbors app, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies.*

- *Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Ring or the Neighbors app.*
- *Any digital communications (including but not limited to emails and text messages) with Ring representatives.*

The DOJ has conducted a diligent search of its records and was unable to locate the records requested.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Mattson".

MICHAEL MATTSON  
Professional Standards Group  
Special Agent in Charge  
Division of Law Enforcement

For XAVIER BECERRA  
Attorney General